# What's Next in Wellness?

## How Need States Drive Consumer Trends











# A little about us and the data you'll see today...

**Brightfield Group** is the leading research firm for emerging markets including CBD, Cannabis, and Wellness. By integrating multi-source data with AI and research expertise into our cross-comparable data lake, we uncover robust insights as new markets develop. Since 2015, we have helped Marketing, Innovation, and Insights leaders drive customer-centric strategies on their next big idea.

### About the data

**Evergi** is our integrated research platform for emerging wellness products.

Our platform integrates:

#### Social-Enhanced Consumer Surveys

Fielded semi-annually online with 5,000 US consumers age 21+ (the first wave was fielded December 2020)

Wellness-Focused Social Listening

**Digital Menu Audits of Major Retailers** 

**Expert Research Analysis** 

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# An Overview of What's Next

How we got to a need-state centric approach



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VEGAN CRACKLINS

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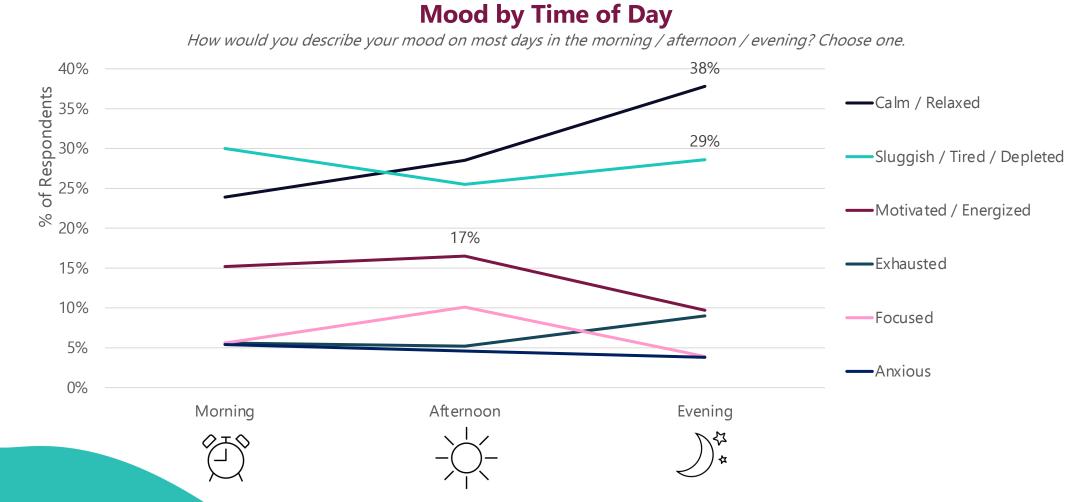
unch bar

## Need states can influence new product development for big & small companies.

#### **Community connection Sustainability Top Need States of Americans** SWISS MISS **RECYCLABLE PLASTIC CUBES** Sustainability 69.1% singes mass Community connect... 62.0% NEW! EASY-GRIP 50.4% Relaxation Focus 45.3% Exercise 35.9% Holistic wellness 30.4% \*131\* Immunity 28.5% A reason to smile: **Recyclable Fiber-based Cups BLACK** Energy 27.6% GIRL Plant-based 25.4% MAGIC Kraft nacaroni s CHEESE Athletic performance ALC. 13.5% 750 ML 14.0% Sleep 10.6% Source: Evergi Consumer Survey, December 2020, N = 5042



## Their days are filled with fluctuating moods (need states).



Source: Evergi Consumers, December 2020, N = 5042



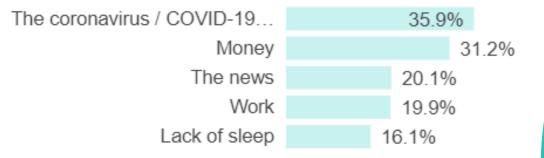
## Americans are stressed!

# **56%**

of Americans say they are often anxious and stressed out.

**33%** rated their stress level a 4 or 5 out of 5 for the last week!

### **Top Stressors**



Source: Evergi Consumers, December 2020, N = 5042

# Need states are impacted by shopping, nutrition, and even media attitudes and behaviors.

## **Top Need States**

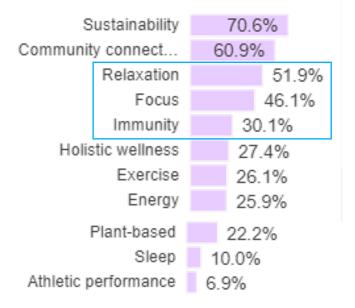
### Men

Top Need States

Sustainability	67.5%
Community connect	63.1%
Relaxation	48.8%
Exercise	46.2%
Focus	44.3%
Holistic wellness	33.7%
Energy	29.4%
Plant-based	28.6%
Immunity	26.8%
Athletic performance	21.4%
Sleep	11.2%

### Women

Top Need States





Source: Evergi Consumer Survey, December 2020, N = 5042



# Need States: Immunity and Relaxation





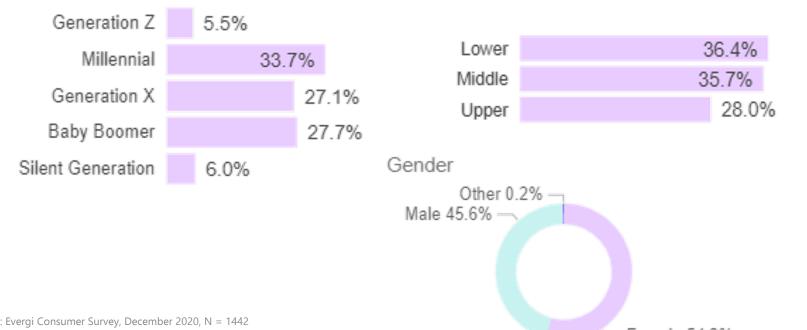
## Need State: Immunity

Strong growth in immunity need state due to the ongoing coronavirus pandemic. Shoppers of all ages including older consumers are actively seeking out ways to reduce their chance of illness in a holistic manner by:

Looking for immunity-boosting ingredients such as vitamins C and D and elderberry

Income Level

- Engaging in regular exercise
- Spending time in nature to recharge mind and body



#### Wellness Persona

Eco-Minded	36.8%
Stressed to the Max	34.3%
Body & Mind Harm	28.3%
Wholesome Seekers	21.6%
Stuck in the Grind	21.4%
Habitual Dieters	18.2%
Convenience Kings	17.2%
Low Motivators	13.4%

Age



## 'Immunity' Topic on Social Media Consumers mention specific ingredients and products in conversations around immunity.

Products	Share of Voice	Actual Growth
Premium Smoothies (bott	28.4%	3.1%
Vegetable Juice	4.0%	3.0%
Honey	7.3%	1.8%
Magnesium	0.2%	1.1%
B-12	3.7%	1.0%
Vitamin D	9.1%	0.7%
Pickled Goods & Olives	0.1%	0.5%
Turmeric	1.3%	0.5%
Ionized / Alkaline Water	0.3%	0.3%
CBD oils/tinctures, capsu	1.0%	0.3%

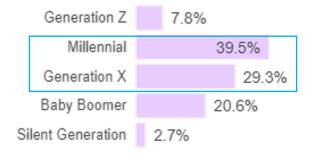


# Relaxation: Busy consumers relieve stress & anxiety

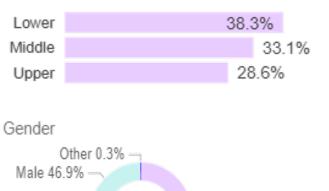
Relaxation is a key need state for **Millennials and Generation X** who are busy balancing work with family. Emergence of functional beverages incorporating **adaptogens and CBD** to help consumers reduce anxiety. Stressed to the Max consumers are managing stress by:

- Drinking wine and hard seltzers as well as using CBD and melatonin
- Listening to music or watching TV
- Spending time alone or with friends and family

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l	ncome	Level



Female 52.9%

#### Wellness Persona

Stressed to the Max	57.8%		
Eco-Minded		34.5	5%
Stuck in the Grind		32.9	9%
Body & Mind Harm		28.79	%
Convenience Kings	1	26.0%	6
Habitual Dieters	2	24.8%	ó
Low Motivators	2	1.8%	
Fitness Fanatics	19	9.3%	

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## Relaxation: wine, CBD oils & gummies, sparkling water

### **Top Product Topics**

Products	Share of Voice
Wine	61.0%
Premium Smoothies (bott	8.8%
CBD oils/tinctures, capsu	7.0%
Spirits / Hard Alcohol	4.6%
Nut Milk (almond, macad	2.5%
Sparkling Water (unswee	2.2%
Beer	1.5%
Apple Cider Vinegar	1.3%
Meal Replacement Bars	1.1%
Greek Yogurt	0.8%
CBD-infused Sparkling W	0.8%
Honey	0.7%
Oat Milk	0.7%
Regular Filtered Bottled	0.7%

CBD products and functional sparkling waters (with the addition of L-Theanine, CBD, magnesium) contribute to relaxation rituals



driftwell



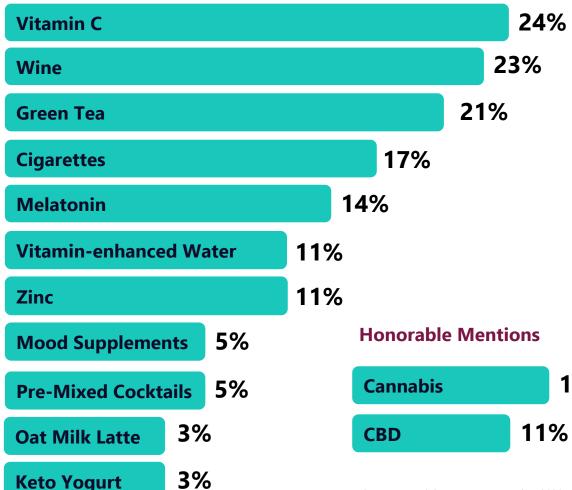




## Functional beverages and supplements make up much of the Relaxation category.

### **Products for Consumers Looking to Relax**

% purchased in last 3 months





13%



# How to innovate for need states

Focus on Relaxation and Immunity

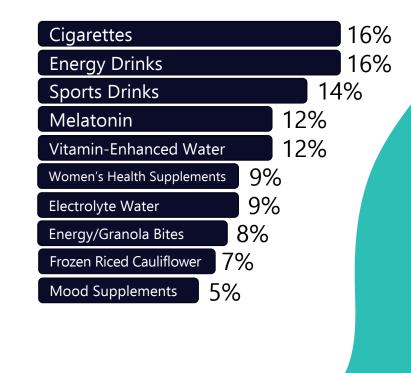
## Identify your consumers' need states Example: Stressed to the max consumers





### **Over-Indexing Products**

% Stressed to the Max purchased in last 3 months

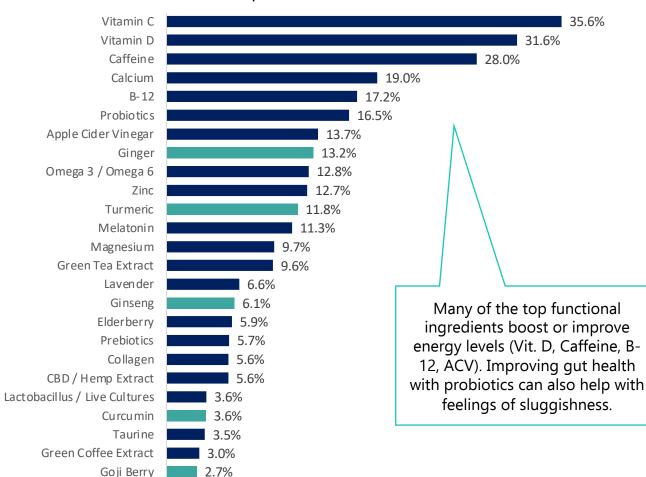




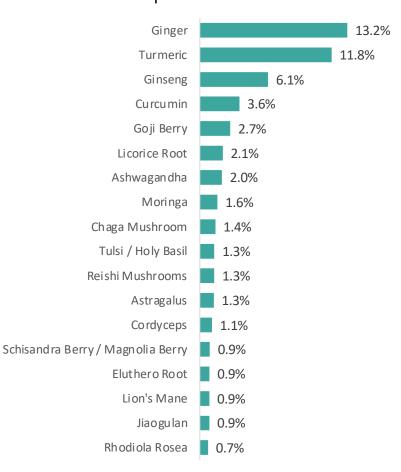
## Identify emerging trends Adaptogens provide opportunity for need state-centric innovation.

**Top 25 Functional Ingredients** 

% purchased in last 3 months



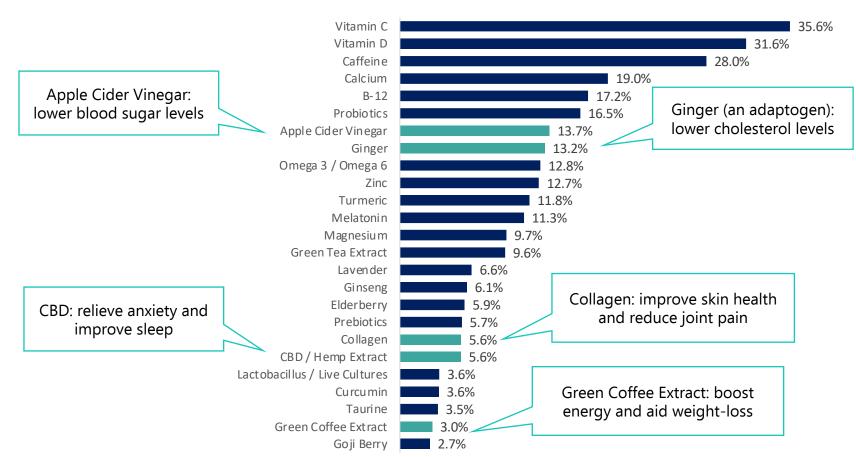
#### **Top Adaptogens** % purchased in last 3 months



## Tie the emerging trends to your consumers' need states

Shoppers looking for newer ingredients like adaptogens and CBD in addition to standbys like vitamin C.

In the past 3 months, have you purchased functional food or beverage products with any of the following functional ingredients? Select all that apply.



Top 25 Functional Ingredients

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## Tie the emerging trends to your consumers' need states



- More established in the market overall (11.8%)
- Over-indexes among Baby Boomers due to its anti-inflammatory benefits. Also boasts benefits such as lowering risk of brain disease and improving brain health.

Age		Income	
		Less than \$25,000	11.6%
Generation Z	2.3%	\$25,000-\$49,999	16.1%
Millennial	24.	8% \$50,000-\$74,999	23.5%
Generation X	32.1%	\$75,000-\$99,999	14.9%
Baby Boomer	34.1%	\$100,000-\$124,999	11.3%
Silent Generation	6.5%	\$125,000-\$149,999	9.0%
		\$150,000 or more	13.5%

## Goji Berry



- An emerging functional ingredient (2.7%), but is more well-known than other adaptogens
- Over-indexes among Millennials, Gen-Xers, and higher-income consumers. Known for variety of benefits from immune system support to antiaging

Age			Income			
			Less than \$25,000		12.7	%
Generation Z	5.1%		\$25,000-\$49,999		1	6.2%
Millennial	45	.2%	\$50,000-\$74,999	9	.1%	
Generation X		33.0%	\$75,000-\$99,999		-	16.8%
Baby Boomer	11.2%		\$100,000-\$124,999	1	18.8%	
			\$125,000-\$149,999		11.2%	
Silent Generation	5.6%		\$150,000 or more		15	5.2%



#### iource: Evergi Consumer Survey, December 2020, N = 5042

**Turmeric** 



# Key Takeaways



# Understanding consumer **need states** is key to successful new product development.





# Providing innovative ways for consumers to achieve various need states through your products gives you the consumer a more valuable connection to your brand.



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# Thank you!

Any questions? <u>kstevenson@brightfieldgroup.com</u>

